Rijkswaterstaat
Ministry of Infrastructure and Water Management

Frequently Asked Questions: Lock Scheduler

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What is Lock Scheduler?

Sluisplanning.rws.nl is a public information website primarily aimed at the inland waterway sector. The website is managed by Rijkswaterstaat with the aim of providing up-to-date lock schedules and related information about locks and waiting areas. The information on the website is sourced from systems such as IVS-Next, amongst others.

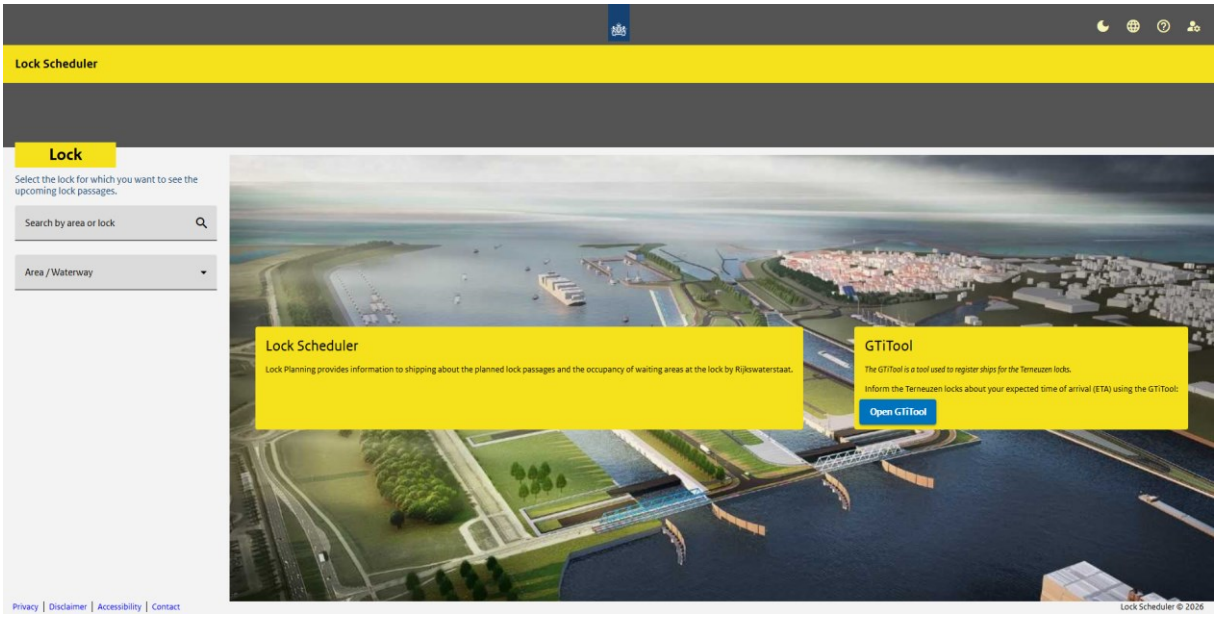

Figure 1: Screenshot of the Lock Scheduler homepage

Key functions

1) Display scheduled lock passages, including the dimensions and signal profiles of the vessels involved.
2) Provide an overview of the occupancy of mooring and waiting berths around locks, including the start and end times of vessels at anchor.
3) Support voyage planning by providing up-to-date information on waiting times and lock congestion.
4) Provide access to the GTiTool.

These features are designed to help skippers adjust their sailing times and routes based on current conditions, waiting times and expected lock operations, thereby improving traffic flow on the waterways and reducing inefficiencies.

Use and accessibility

Lock Scheduler is publicly available and free of charge to anyone wishing to access information on lock and mooring schedules.
Please note that the website is intended solely to provide an overview of this information. Any changes to lock schedules and similar arrangements must be made via the usual communication channels. No rights can be derived from the schedules displayed.

Some features, such as personalised lock schedules or tools like the GTiTool, require registration and login.

Connected locks

Originally, Lock Scheduler provided information on a limited number of locks, but by the first half of 2025, coverage had been expanded to 62 locks throughout the Netherlands. The table below provides an overview of all the locks that can currently be viewed on the website.

Area	Lock
Zeeland	Noordzeesluizen Terneuzen
	Sluis Hansweert
	Krammersluizen
	Volkeraksluizen
	Kreekraksluizen
	Zandkreeksluis
	Roompotsluis
Hoofdvaarweg Lemmer-Delfzijl	Prinses Margrietsluis
	Gaarkeukensluis
	Oostersluis
	Zeesluis Farmsum
Wilhelminakanaal / Markkanaal	Marksluis
	Sluis I
	Sluis II
	Sluis III
	Sluis IV
IJssel / Twentekanaal	Sluis Eefde
	Sluis Delden
	Sluis Hengelo
	Meppelerdiepsluis
	Spooldersluis
Maas / Maas-Waalkanaal	Sluis Born
	Sluis Maasbracht
	Sluis Heel
	Sluis Linne
	Sluis Belfeld
	Sluis Sambeek
	Sluis Grave
	Prinses Maximasluizen
	Sluis Sint Andries
	Sluis Roermond
	Sluis Bosscherveld
	Sluis Heumen
	Sluis Weurt
	Wilhelminasluis – Andel
Zuid-Willemsvaart	Sluis Empel
	Sluis Hintham
	Sluis Schijndel
	Sluis 4
	Sluis 5
	Sluis 6
	Sluis Helmond
	Sluis 10
	Sluis 11
	Sluis 12
	Sluis 13
	Sluis 15
	Sluis 16
	Sluis Panheel
IJsselmeer - Markermeer	Oranjesluizen
	Houtribsluizen
	Naviduct Krabbersgatsluizen
Amsterdam-Rijnkanaal	Prinses Beatrixsluizen
	Prinses Irenesluizen
	Prins Bernhardsluizen
Randmeren	Nijkerkersluis
	Reevesluis
IJsselmeer – Waddengebied	Lorentzsluizen
	Stevinsluis
Nederrijn / Lek	Sluis Hagestein
	Sluis Amerongen
	Sluis Driel

Table 1: All locks connected to Lock Scheduler

How can I register myself and my vessel for Lock Scheduler?

To make full use of Lock Scheduler, you need to complete the following steps:
1) Create a Rijkswaterstaat Inland Shipping Account.
2) Register your vessel to your account.

Creating a Rijkswaterstaat Inland Shipping Account
To log in to Lock Scheduler as a user, you need a *Rijkswaterstaat Inland Shipping Account*[1]. You can create this account by clicking on 'Log in' on the Lock Scheduler homepage and then selecting 'Register' in the top right-hand corner of the login screen.

After creating the account, you will receive a confirmation email. Please also check your spam or junk email folder.

Registering my vessel
To be able to view personalised lock schedules for your vessel, the vessel must be registered once in Lock Scheduler.

You can register your vessel by — once logged in — submitting a request via 'My Ships', which can be found in the menu at the top right of the Lock Scheduler homepage.

After submitting the request, it will be reviewed by Rijkswaterstaat. Within five working days, you will receive an email informing you of the approval or rejection (including the reason for rejection). After approval, the new details will be immediately visible in Lock Scheduler.

What if logging in or registering does not work?
It may occur that you are unable to log in with your Rijkswaterstaat Inland Shipping Account or that registering a vessel is unsuccessful.

Unable to log in? First try resetting your password via this page. After resetting your password, you will receive an email with further instructions. Also check your spam or junk email folder.

If you continue to experience problems logging in or registering your vessel, you can contact Rijkswaterstaat.

How can I change or delete my account or vessel details?
Changing my password
Would you like to change the password of your Rijkswaterstaat Inland Shipping Account? You can do so via this page. After resetting your password, you will receive an email with further instructions. Also check your spam or junk email folder.

Changing my name or email address
Would you like to change the first name, last name or email address in your account? This can only be done by Rijkswaterstaat. For this, you can contact Rijkswaterstaat.

Changing my username
It is not possible to change the username of your Rijkswaterstaat Inland Shipping Account. If you wish to use a different username, you must create a new account.

Changing my vessel name or vessel number
Has the name of your vessel changed or has your vessel received a new ENI/IMO number? You can submit this change by registering your vessel again with the updated details.

Deleting my account or vessel
Would you like to have your Rijkswaterstaat Inland Shipping Account and/or your vessel details deleted? You can submit a request by contacting Rijkswaterstaat.

[1] A Rijkswaterstaat Inland Shipping Account can also be used for Fairway Information System and BICS in addition to Lock Scheduler.

Reporting a desired lockage time at North Sea Locks Terneuzen

How can I report my desired lockage time at Terneuzen?
North Sea Locks Terneuzen uses the *GTiTool*[2] for managing and displaying lock schedules. With this planning tool, you as a skipper know in advance at what time and in which lock chamber you can pass. You can adjust your sailing speed accordingly.

With your Rijkswaterstaat Inland Shipping Account, you can obtain authorised access to this tool via Lock Scheduler.

You can access the GTiTool via Lock Scheduler by clicking 'Login' under GTiTool on the homepage, or 'Open GTiTool' if you are already logged in. You will then be automatically redirected and authorised. On the opened page, you will see four reporting methods, which are explained below.

⚠ Note: You can submit your desired lockage time up to a maximum of 24 hours in advance. With less than 6 hours before the planned lockage time, new requests can only be scheduled if there is still available capacity or if your vessel can be combined with an already scheduled lockage.

Reporting via the GTiTool (recommended)
Via the GTiTool registration form, you can digitally submit your details and desired lockage time. You must be logged into the GTiTool via Lock Scheduler to use this form.

You can also indicate in this form that you wish to receive feedback. Figure 2 shows an example of the registration form.

Reporting via telephone
You can submit your details and desired lockage time by phone using the Dutch phone number below. Feedback cannot be requested via this method.

+31 115 796540

Reporting via BICS
BICS has a functionality that allows your ETA to be reported automatically under specific conditions. The manual below explains how to use this functionality.

https://www.bics.nl/en/node/44

Reporting via VHF
Via VHF channel 69, you can submit your details and desired lockage time. This method is only possible in the vicinity of the North Sea Locks.

More information about the use of VHF in the Scheldt area can be found at:
https://www.vts-scheldt.net/nautisch/marifoon?KL=en

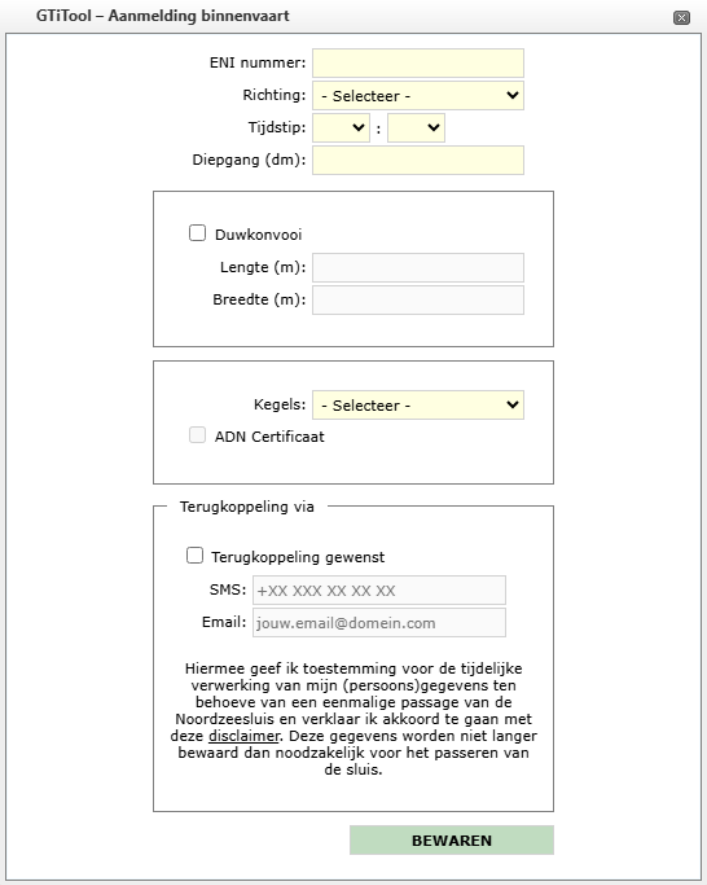

Figure 2: GTiTool registration form

[2] GTiTool "*Ghent-Terneuzen Information Tool*": A tool used for managing and displaying lock schedules at the Terneuzen locks.

How can I change my submitted desired lockage time?
You can change your desired lockage time without limitation. How you do this depends on the method used to submit your original desired lockage time.

⚠ Note: With less than 6 hours before the planned lockage time, changes can only be scheduled if there is still available capacity or if your vessel can be combined with an already scheduled lockage.

Changing via the GTiTool
Via the GTiTool registration form, you can digitally submit your new desired lockage time. You must be logged into the GTiTool via Lock Scheduler to use this form.

Changing via telephone
You can submit your new desired lockage time by phone using the Dutch phone number below.

+31 115 796540

Changing via BICS
BICS has a functionality that allows your new ETA to be reported automatically under specific conditions. The manual below explains how to use this functionality.

In the case of a change to your ETA, you can report this by modifying your voyage notification in BICS. For waypoint "Terneuzen Locks General", enter your new ETA and resubmit the voyage.

https://www.bics.nl/en/node/44

How can I view my lock schedule at North Sea Locks Terneuzen?

To view the lock schedules of North Sea Locks Terneuzen, you must log in to Lock Scheduler using your Rijkswaterstaat Inland Shipping Account. Then click 'Open GTiTool' on the Lock Scheduler homepage. You will be redirected to the GTiTool website.

At the bottom of this page, you will find a table with all registered vessels, corresponding schedules and other relevant information, as shown in Figure 3. If you are correctly registered, your vessel can always be found in this table.

⚠ Note: It is possible that, despite correct registration, you are not (yet) visible in the scheduled vessels. This may occur, for example, if your vessel has not yet been scheduled or if the submitted desired lockage time falls outside the published planning windows.
Vessels not yet scheduled can be found at the bottom of the list under "Nog te plannen".

Schip	Lengte	Breedte	Dpg	ETA	Sluis	Planned	Volgnr.	Kant	Reis	
	105	17,23	5,90	10/02 11:40	N	10/02 11:30		BB	Af	
	110	13,50	1,60	10/02 11:30	N	10/02 11:30			Af	
	36	9,50	2,50	10/02 11:30	N	10/02 11:30			Af	
	85	9,50	2,10	10/02 11:15	O	10/02 11:45			Op	
	55	7,22	2,24	10/02 11:45	O	10/02 11:45			Op	
	110	11,45	2,31	10/02 12:00	W	10/02 12:30			Af	Indeling
	85	8,20	1,00	10/02 12:00	W	10/02 12:30			Af	
	76	8,21	2,50	10/02 12:00	W	10/02 12:30			Af	Indeling
	95	9,50	2,60	10/02 12:15	W	10/02 12:30			Af	
	110	11,38	1,60	10/02 12:30	W	10/02 12:30			Af	
	86	10,00	2,30	10/02 12:00	N	10/02 12:30			Op	
	90	15,22	4,20	10/02 12:06	N	10/02 12:30		BB	Op	
	83	12,60	4,10	10/02 12:08	N	10/02 12:30		BB	Op	
	105	9,50	2,50	10/02 12:30	N	10/02 12:30			Op	
	75	9,48	2,60	10/02 12:30	O	10/02 12:30			Af	Indeling
	84	8,20	2,40	10/02 12:30	O	10/02 12:30			Af	
	80	8,20	1,20	10/02 13:00	O	10/02 13:15			Op	
	110	11,44	2,60	10/02 13:00	O	10/02 13:15			Op	
	80	9,50	1,50	10/02 13:15	O	10/02 13:15			Op	
	105	9,50	2,40	10/02 13:30	W	10/02 13:30			Op	
	50	6,64	2,30	10/02 13:30	W	10/02 13:30			Op	
	110	13,50	1,90	10/02 12:45	N	10/02 13:30			Af	Indeling
	85	9,50	3,30	10/02 13:00	N	10/02 13:30			Af	Indeling
	110	11,45	1,60	10/02 13:00	N	10/02 13:30			Af	Indeling
	110	13,50	3,00	10/02 13:00	N	10/02 13:30			Af	Indeling
	31	11,04	3,30	10/02 13:30	N	10/02 13:30			Af	Indeling
	80	9,53	1,00	10/02 13:30	N	10/02 13:30			Af	Indeling
	60	6,60	1,20	10/02 14:00	O	10/02 14:00			Af	
	110	11,45	1,60	10/02 14:00	O	10/02 14:00			Af	

Figure 3: Example of lock schedules in the GTiTool

The schedules displayed in GTiTool are structured as follows:

- Schedules within the 6-hour window: shown above the red line; these are final for all shipping.
- Schedules outside the 6-hour window: shown below the red line; these are provisional.
- Vessels still to be scheduled.

Lock capacity is utilised as efficiently as possible. When preparing the schedules, the following factors are taken into account, among others:

- arrival time (turn time);
- signal profile and certification (ADN);
- dimensions;
- regulations for North Sea Locks.

Contact Terneuzen

For operational questions about submitting or changing your desired lockage time and about the lock schedules of North Sea Locks Terneuzen, please use their direct communication channels.

General contact

For general questions, complaints or comments about the use of Lock Scheduler, you can contact Rijkswaterstaat in the following ways:

Telephone:	+31 800 8002
Email:	sluisplanning@rws.nl
Contact form:	https://www.rijkswaterstaat.nl/en/about-us/contact/contactform

⚠ Note: For operational questions about submitting or changing your desired lockage time and about the lock schedules of North Sea Locks Terneuzen, please use their direct communication channels.